



**For Immediate Release**

## **Dyrand Systems Managed Network Service Selected By Nedco Cellular**

**Vancouver, BC, Canada - June 15, 2002** - Dyrand Systems Inc, a provider of subscription computing services, today announced that Nedco Cellular selected Dyrand System's Remote Monitoring & Management Solution for its complete IT needs.

Dyrand's Remote Monitoring & Management solution fits the needs of companies of all sizes. Customers can choose to outsource helpdesk support, server administration, or both. The outsourced helpdesk portion provides end-users with instant support, just a phone call away. Issues like forgotten passwords, email troubles, and printing problems can be handled in minutes, rather than hours. Remote Server management includes 24X7 monitoring to ensure maximum reliability, security, and performance. Each day a Dyrand engineer is responsible for logging on to each customer's server to check backup tape, virus files, and error logs. For organizations that do not have an IT department, both services are included and the end result is that customers gain access to a fully staffed IT department for less than the cost of a single part-time employee.

*"Prior to working with Dyrand, Nedco had experienced ongoing snags with their server and network. As a result, they were constantly being visited by the repairman and this was having an adverse affect on their overall productivity - obviously, something had to change."* said Trent Dyrsmid, CEO of Dyrand.

*"We've been a loyal customer of Dyrand since September of 2001 and have always been very happy with their service - prior to working with them computer problems were a constant in our office. When they came to us to talk about their Remote Monitoring service we were quick to listen. Surprisingly, the cost of the service was less than we had been paying them for onsite support. Since launching the new service, I am pleased to say that their service levels have met our expectations every step of the way"* said Tamara Langford, Operations Manager.

### **ABOUT DYRAND SYSTEMS**

Dyrand Systems is a premier solution provider offering a full range of secure business solutions for enterprise, e-business, mobile, as well as managed security services. Dyrand Systems provides organizations with the best technologies essential to protect their data and information in today's digital economy that address mission-critical business strategies and infrastructure needs.

Dyrand Systems has a network and security management service plan that meets the budgetary and security needs of nearly any small- to mid-sized business. Organizations seeking additional information should visit <http://www.dyrandsystems.com> or call (604) 408-4415.

Founded in 2001, Dyrand Systems Inc. is based on three simple goals –value, relationship, and inheritability- and a leading Managed Service Provider (MSP) in BC. The company offers a wide range of services designed to secure and maintain the network.

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### **For more information, press only:**

Trent Dyrsmid, 604-408-4415 x328 [tdyrsmid@dyrandsystems.com](mailto:tdyrsmid@dyrandsystems.com)

### **For more information on Dyrand Systems Inc.:**

<http://www.dyrandsystems.com> or [info@dyrandsystems.com](mailto:info@dyrandsystems.com)