

Dyrand Systems Managed Network Service Selected By Retirement Concepts

Vancouver, BC, Canada - April 12, 2002 - Dyrand Systems Inc, a provider of subscription computing services, today announced that Retirement Concepts selected Dyrand System's Remote Monitoring & Management Solution for its complete IT needs. Dyrand's Remote Monitoring & Management solution fits the needs of companies of all sizes. Customers can choose to outsource helpdesk support, server administration, or both. The outsourced helpdesk portion provides end-users with instant support, just a phone call away. Issues like forgotten passwords, email troubles, and printing problems can be handled in minutes, rather than hours. Remote Server management includes 24X7 monitoring to ensure maximum reliability, security, and performance. Each day a Dyrand engineer is responsible for logging on to each customer's server to check backup tape, virus files, and error logs. For organizations that do not have an IT department, both services are included and the end result is that customers gain access to a fully staffed IT department for less than the cost of a single part-time employee.

"Prior to working with Dyrand, Retirement Concepts was without full-time IT support. Instead, there were relying on another vendor to respond quickly when problems arose." said Trent Dyrsmid, CEO of Dyrand.

"Retirement Concepts retained Dyrand Systems to become our outsourced IT department because our computer systems are extremely important to our operations and we wanted to ensure that they were maintained by professionals. For us, adding an IT person to our staff simply did not make economic sense. Simply having a firm on call wasn't going to accomplish what we wanted either. We wanted a firm to be proactive and function as an extension of our company. In our search for a suitable partner, we evaluated several companies and Dyrand's solution simply made the most sense. They were extremely professional and made our transition to outsourced IT management very simple...we couldn't be happier." said Mary McDougall, CEO.

ABOUT DYRAND SYSTEMS

Dyrand Systems is a premier IT solution provider offering a full range of secure business solutions for enterprise, e-business, mobile, as well as managed security services. Dyrand Systems provides organizations with the best technologies essential to protect their data and information in today's digital economy.

Dyrand Systems offers a network and security management service plan that addresses mission-critical business strategies and infrastructure needs while at the same time meeting the budgetary and security needs of nearly any small- to mid-sized business. Organizations seeking additional information please visit <http://www.dyrandsystems.com> or call (604) 408-4415.

Founded in 2001, Dyrand Systems Inc. is based on three simple goals –value, relationship, and inheritability- and a leading Managed Service Provider (MSP) in BC. The company offers a wide range of services designed to secure and maintain the corporate network.

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